

American Board of Psychiatry and Neurology, Inc.

A Member Board of the American Board of Medical Specialties (ABMS)

Directions for Completing an ABPN Feedback Module

For the PIP Feedback Module, diplomates obtain personal feedback regarding their own clinical performance using questionnaire/surveys. The Feedback Module is satisfied in a three-step process *within* a 24-month period.

How to complete the Feedback Module

Step A: Initial assessment of patient or peer feedback Collect initial feedback from ONE of the following options:

- Patient* feedback forms from five patients,
- Peer** feedback forms from five peers,
- Resident evaluation forms from five residents,
- Supervisor evaluation form from one supervisor, or
- 360-degree evaluation forms from five respondents

Diplomates may choose a feedback module from the Approved Activities List, use an ABPN feedback form, or their institution's patient survey or peer evaluation provided they address the same criteria as indicated on the respective ABPN form.

Step B: Identify and implement improvement

- Based on results from feedback, identify opportunities for improvement to the effectiveness and/or efficiency in practice as related to the general competencies and take steps to implement improvements as needed.
- If no areas for improvement are determined based on initial assessment, then maintenance of performance in medical practice must still be reassessed in Step C.

Step C: Reassessment of patient or peer feedback

- <u>Within</u> 24 months of initial assessment, collect data from another set of the same or different patients or peers.
- Use the same feedback option for the initial assessment and reassessment steps.
- * Patients may include those for which the diplomate supervises the care of another provider (e.g., resident).
- **Peers may include other professional healthcare staff such as counselors, nurses, physicians, psychologists, and social workers.

General Information

- Please allow ample time to complete the PIP activity (Steps A, B and C).
- Use the same feedback option for the initial assessment and reassessment steps.
- One PIP activity is required every 3 years for the CC Program.
- ABPN does not collect patient or peer data. If audited, ABPN will require that diplomates explain how they
 carried out the Improvement in Medical Practice activity and submit information about their process and
 improvement plan. The ABPN CC Audit Guideline lists the documentation needed in the event of an audit.

ABPN Evaluation Form

Date of evaluation (mm/dd/y)	/yy):			
Relation to Physician:				
(Checkone)	Peer	Supervisor	Resident	360 Evaluation
Name of physician diplomate be	_			
Name of evaluator:				_

Performance Ratings

Please rate the above-named physician on the 6 general competencies as identified by the Accreditation Council for Graduate Medical Education (ACGME) and the American Board of Medical Specialties (ABMS).

	1	2	3	4	5	6
	Never	Rarely	Occasionally	Frequently	Always	Not Applicable
Patient Care						1-1
Implements the highest						
standards of practice in the						
effective and timely treatment of						
all patients regardless of gender,						
ethnicity, location or						
socioeconomic status.						
Medical Knowledge						
Keeps current with research and						
medical knowledge in order to						
provide evidence-based care.						
Interpersonal and						
Communication Skills						
Communicates effectively and						
works vigorously and efficiently						
with all involved parties as						
patient advocate and/or						
consultant.						
Practice-based Learning and						
Improvement						
Assesses medical knowledge and						
new technology and						
implements						
best practices in clinical settings.						
Professionalism						
Displays personal characteristics						
consistent with high moral and						
ethical behavior.						
Systems-based Practice						
Efficiently utilizes health-care						
resources and community						
systems of care in the treatment						
of patients.						

Please return completed form to physician for his/her confidential records. **DO NOT send to the ABPN.**